

# **PURCHASE RULES FOR TICKETS TO THE MOSCOW INTERNATIONAL AUTOMOBILE SALON (MIAS'18)**

## **1. GENERAL PROVISIONS**

1.1. The Rules have been developed in accordance with the Civil Code of the Russian Federation, the Law of the Russian Federation of 07.02.1992 No.2300-1 On Consumer Rights Protection, the Federal law of 27.07.2006 No.152-FZ On Personal Data and regulate the order of sale and return of tickets for the Event held in the Crocus Expo International Exhibition Centre (the Crocus Expo IEC).

The Event – the Moscow International Automobile Salon (MIAS'18) which will be held from August 29 till September 09, 2018. The Organizer of the Event is Crocus Expo IEC (hereinafter referred to as the Organizer).

The Event period – the period of time when the Event is open for general public including persons visiting the Event by chargeable tickets (hereinafter referred to as the Client and jointly referred to as the Clients).

1.2. The hereto Rules constitute contractual purchase agreements between the Client and the Organizer. The offer of the Organizer on acquisition of the entrance ticket is considered to be the public offer. Purchase of the entrance ticket by the Client means acceptance of all conditions of the offer without any withdrawals and/or restrictions and is equivalent to the conclusion of the written form of the contract (p. 3 Art. 434 of the Civil Code of the Russian Federation).

1.3. The Rules will be brought to the Client's notice by placement on the official website of the Event – [www.mas-expo.ru](http://www.mas-expo.ru) (hereinafter referred to as the Official Website of the Event).

## **2. GENERAL RULES FOR TICKETS PURCHASE**

2.1. Tickets to the Events can be purchased online via the Official Website of the Event or in MIAS'18 ticket offices.

2.2. Upon purchase of the ticket the Client shall be entitled to obtain complete relevant information about the profile of the Event and its program, about availability of privileges, about special conditions of the Event visit (dress-code, visit of the Event in certain days of the week and etc.).

2.3. The Client shall familiarize with the Rules of Visiting Events Held in the International Exhibition Centre Crocus Expo and the Personal Data Processing Policy before purchase of the ticket.

The mentioned above documents are available on the Official Website of the Event.

2.4. Upon purchase of the ticket the Client shall take into account the information sign on the poster of the relevant Event designating age category admissible for visit.

2.5. Ticket purchase by the Client shall assume the conclusion of the contract with the Event Organizer for paid services related to the Event visit.

2.6. The ticket to the Event is valid only for the specified on the ticket dates and time (period). The ticket not used during the specified dates and time shall be invalid for admittance in other dates and time and to other Events held in the Crocus Expo IEC. Not used Business Day ticket shall be valid for any other day of the Event period **from 31.08.2018 till 09.09.2018**.

2.7. **20% discount** will be available when purchasing the ticket online on the Official Website of the Event **from 01.06.2018 till 08:00 p.m. 30.08.2018**.

Ticket price with discount:

- **400 RUB** – office days;
- **600 RUB** – weekend days.

The discount is not applied to the Business Day tickets (**30.08.2018**).

- Ticket price for the Business Day – **2 000 RUB**

2.8. Ticket price when purchased on the Official Website of the Event **from 31.08.2018 till 09.09.2018** inclusive:

- **500 RUB** – office days;
- **750 RUB** – weekend days.

2.9. Each registered visitor will have an opportunity to purchase up to 5 (five) e-tickets on the Official Website of the Event.

2.10. Ticket price when purchased in MIAS'18 ticket offices **from 30.08.2018 till 09.09.2018** inclusive:

- **500 RUB** – office days;
- **750 RUB** – weekend days.

MIAS'18 ticket offices opening hours: **from 30.08.2018 till 08.09.2018** – from 09:30 a.m. till 07:30 p.m.; **09.09.2018** – from 09:30 a.m. till 05:30 p.m.

2.11. Tickets to the Event purchased in MIAS'18 ticket offices shall be paid for by cash or by bank cards.

Children under 7 years of age accompanied by parents and people with physical disability on wheelchairs with an attendant shall be admitted free of charge.

Information on discounts and special prices for the Event visit, on the size, order and conditions of their receiving shall be available on the Official Website of the Event.

2.12. The organizer shall be entitled to make changes concerning the date, time and place of the Event. Information on changes and also on procedure of return or replacement of the tickets shall be available on the Official Website of the Event.

### 3. E-TICKETS PURCHASE PROCEDURE ON THE OFFICIAL WEBSITE OF THE EVENT

3.1. It is possible to purchase an online ticket to the Event on the Official Website of the Event, with use of one of the following bank card systems:

- MasterCard Worldwide (except MasterCard Electronic and Maestro);
- Visa International;
- MIR National Payment Card System.

Confidentiality of given personal data shall be provided by the Russian Standard Bank AO. The entered data will not be provided to third parties except as specified and stipulated by the legislation of the Russian Federation. Payments effected by bank cards shall be performed in strict accordance with requirements of the Visa International, MasterCard Worldwide (except MasterCard Electronic and Maestro) and the MIR National Payment Card System payment service systems.

3.2. By clicking the payment button on the Official Website of the Event the Client will be redirected to the secure payment page.

For the Client to effect the payment it is required first to give consent to personal data processing and then to enter personal data.

3.3. After making a successful payment the payment notification and the e-ticket will be sent to the e-mail address the Client has entered.

3.4. The ticket should be printed out for the Client to scan the hard copy at the entrance turnstile. Tickets cannot be photocopied, scanned or otherwise duplicated. The unique barcode on each ticket allows only one entry to the event. An e-ticket may only be scanned once for admittance, all duplicate copies will be denied.

3.5. E-ticket with unreadable bar code and with corrections and blots shall be deemed invalid.

3.6. The e- ticket purchased on the Event website and the ticket purchased in the Crocus Expo ticket offices are equivalent and grant the identical admittance to the Event.

### 4. TICKETS RETURN PROCEDURE

4.1. Return of the ticket to the Event purchased on the Official Website of the Event shall be made by personal address of the Client to the Service Centre **from 01.08.2018 till 09.09.2018** inclusive according to the procedure described herein.

Return of the ticket to the Event purchased in MIAS'18 ticket offices shall be made by personal address of the Client to any of the MIAS'18 ticket offices **from 30.08.2018 till 09.09.2018** inclusive according to the procedure described herein.

The form of the Ticket Refund Application can be received and filled out at the Service Centre counter, in a MIAS'18 ticket office or downloaded on the Official Website of the Event.

The copy of the Ticket Refund Application with a note about the date and time of its acceptance is handed to the Client by the Service Centre attendant or in the MIAS'18 ticket office.

When submitting the Ticket Refund Application the Client is required to show any photo ID and not used and undamaged ticket or a hard copy of the e-ticket.

4.2. Only the nominal face value ticket price is subject to refund. Any other amounts paid to third parties over the official cost of the ticket are not subject to refund.

4.3. Funds will be returned to the card used to make the payment for the ticket. Refund for the tickets purchased in cash shall be made by cash payment.

4.4. Refund is performed within 30 (thirty) working days from the Client's Ticket Refund Application date.

4.5. Cancellation of the returned ticket's barcode shall be made at the time of its return.

4.6. In cases of the Event's replacement/cancellation the return of tickets shall be possible starting from the moment of the official replacement/cancellation notification on the Official Website of the Event prior the beginning of the Event specified in the ticket.

4.7. In cases of the Event's replacement/cancellation the refund to the Client for returned tickets is made in full. Refund to the Client shall be made in the order specified in clauses 4.1.-4.4. herein or in the order specified in the relevant notification on replacement/cancellation of the Event.

4.8. The Organizer shall not bear responsibility for counterfeit tickets and tickets purchased at any persons who are not official representatives of the Organizer.

4.9. The Organizer is entitled to change unilaterally tickets sale and return terms and conditions, posting information of such changes on the Official Website of the Event not less than 10 (ten) calendar days prior to their date of entry into force.

## 5. CONSENT TO PERSONAL DATA PROCESSING

5.1. In terms of sale/return of tickets and e-tickets to the Event the Client is aware of and consent to the following:

a) processing of his personal data including:

- surname, name;
- phone number;
- e-mail address;

- data on the services rendered and provided to the Personal Data Subject, including the history of the Subject's orders;

- history of appeals of the Personal Data Subject, including the documents sent by the Subject in the course of appeals to the Operator;

- other data necessary for documentary registration of legal relationship between the Client and the Organizer and received by the Organizer from the Client in the course of distribution of tickets to the Event.

b) performance of any actions regarding personal data which are necessary or wishful for achievement of mentioned above purposes including (but not limited to) collection; recording; systematization; accumulation; storage; modification (update, revise); retrieval; use; distribution (including transfer to a third party); depersonalization; blocking; cross-border transfer of personal data and also implementation of any other actions with personal data provided by the current legislation of the Russian Federation.

5.2. At acquisition of electronic tickets on the Official Website of the Event, the Organizer also processes other depersonalized data which are automatically transferred in the process of use of the website by means of the natural person (the subject of the personal data) of the software identified on the computer:

a) data on the used browser (or other program by means of which access to the website is provided);

b) IP address;

c) data of cookie files.

The Organizer guarantees that the personal data processing shall be made in accordance with the Federal Law as of July 27, 2006 No.152-FZ On Personal Data (as amended and supplemented), the

Federal Law No.38-FZ as of March 13, 2006 On Advertising (as amended and supplemented) and other regulatory enactments in the field of personal data protection, in force within the Russian Federation and also in accordance with the Personal Data Processing Policy available on the Crocus Expo IEC website and the Official Website of the Event.

5.3. Consent to processing of personal data shall be valid from the moment of the acceptance of the offer by the Client specified in clause 1.2 herein and up to expiration of the terms established by the current legislation of the Russian Federation.